

Community Resource Guide Brattleboro, VT

A list of services and organizations in the greater Brattleboro area



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Inside you will find information on:

- Housing assistance
- Job placement and training
- Health care providers
- Food, clothing, and urgent needs
- Other ways for getting help in Brattleboro



Brattleboro Community Justice Center
230 Main Street, Suite 302
Brattleboro, VT 05301
802-251-8142

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Welcome Home!



© Brattleboro Chamber of Commerce

Welcome to Brattleboro!

On behalf of the many community organizations and state agencies in our town, welcome to Brattleboro! Whether you are already here, recently moved here, or are planning your move, it is our hope that you find this brief guide helpful and informative for your transition. We are glad you are here!

Services in Brattleboro: Alcohol/Drug Recovery



Address: Various locations
Phone: (866) 972-5266
Email: info@vermontalanonlateen.org
Website: www.vermontalanonlateen.org/

Al-Anon/Alateen:

- The Al-Anon Family Groups are a fellowship of relatives and friends of alcoholics who share their experience, strength, and hope in order to solve their common problems. We believe alcoholism is a family illness and that changed attitudes can aid recovery.

- **To apply:** Call for meeting times and locations or see listing on website.



Address: 114 High St #4
 Brattleboro, VT
Phone: District 8 hotline
 802-257-5801

Alcoholics Anonymous:

- Alcoholics Anonymous runs support groups for people who are in recovery from drinking. It is free and confidential to attend. All meetings are one hour unless otherwise noted. All meetings are "No smoking" in District 8.

- **To apply:** Call for meeting times and locations or see listing on the following website: <http://www.aavt.org/meetings/district8.html>



Address: 75 Linden St.
 Brattleboro, VT
Phone: 802-257-7785
Website: <https://www.brattlebororetreat.org/>

Brattleboro Retreat:

- The Retreat helps individuals with mental illnesses, developmental disabilities, and substance use disorders. It provides a full range of diagnostic and treatment services for individuals of all ages and their families including:

- Inpatient services
- Outpatient services
- Partial hospitalization
- Residential programs

- **To apply:** Phone or stop in for an intake

Community Meals Schedule

There are meals being served for free everyday in Brattleboro. They are a great way to save money, and to get acquainted with the community.

- Monday:** *Brigid's Kitchen* (19 Walnut St.) 11:30 –12:30
Senior Center (207 Main) 12:00-12:30
- Tuesday:** *Loaves & Fishes* (193 Main St.) 11:30 - 12:30
Senior Center 12:00-12:30
Bright Spot Cafe (107 Atwood Ave) 12:00 PM
Community Bible Chapel Free Lunch every Tues. (except 1st Tues. of the month) 12:00 PM-1:00
- Wednesday:** *Brigid's Kitchen* 11:30-12:30
Senior Center 12:00-12:30
- Thursday:** *Brigid's Kitchen* 11:30-12:30
Senior Center 12:00-12:30
- Friday:** *Loaves & Fishes* 11:30 -12:30
Senior Center 12:00-12:30
- Saturday:** *Brigid's Kitchen* 11:30-12:30
Senior Center 12:00-12:30
- Sunday:** *Agape Christian Fellowship* (30 Canal) 1:30-3:30
Senior Center 12:00-12:30



Toll-Free Resources & Information Lines

Vermont Department of Health and STD Program 800-244-7639
(Hotline: M-F, 8:00 AM - 4:30 PM)

Drug Crisis Hotline 800-639-6095

Vermont Alcohol and Abuse Programs (ADAP) 800-464-4343
 (Ask for ADAP)

Retreat Healthcare 800-RETREAT
 (738-7328)

Parent's Assistance Line 800-PARENTS
 (727-3687)

Parents Together Support Group/Stress Line 800-CHILDREN
 (244-5373)

Domestic Violence Emergency Hotline (24-Hour) 800-228-7395

Sexual Assault Emergency Hotline (24-Hour) 800-489-7273

Services in Brattleboro: Alcohol/Drug Recovery

Narcotics Anonymous:

- Narcotics Anonymous runs support groups for people who are in recovery from drugs. It is free and confidential to attend. The Green Mountain Area hosts over 40 meetings each week.

To apply: Call for meeting times and locations or see listing on the following website: <http://gmana.org/meetings/>



Address: GMANA
 PO Box 6414
 Brattleboro, VT 05302

Phone: 802-773-5575
Email: info@gmana.org

Phoenix House RISE Men's Program:

- Short- to long-term transitional living for men in early recovery. Includes case management, counseling, therapeutic groups, and care planning for men ages 21+ who have completed a residential or intensive outpatient addiction treatment program within the past six months.

To apply: Call or contact James Henzel at jhenzel@phoenixhouse.org.



Phoenix House

Address: 435 Western Ave. Brattleboro, VT
Phone: 1-888-298-6169
Website: www.phoenixhouse.org

Phoenix House RISE Women's Program:

- Short- to long- term transitional living for women in early recovery from substance abuse. The program, which provides case management, counseling, and group therapy, is open to those who need additional support while transitioning into the community.

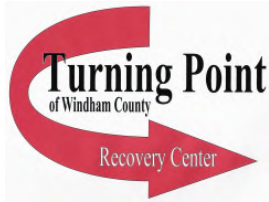
To apply: Call or contact James Henzel at jhenzel@phoenixhouse.org.



Phoenix House

Address: 178 Linden St. Brattleboro, VT
Phone: 1-888-671-9392
Website: www.phoenixhouse.org

Services in Brattleboro: Alcohol/Drug Recovery



Address: 39 Elm St.
Brattleboro, VT
Phone: 802-257-5600

Turning Point-Windham County:

- Turning Point is a safe place for people who are in recovery. They provide a variety of community events and meetings, all free of charge.

To apply: Stop by to see what events are on the schedule. They are open 11 am - 5 pm Monday through Friday; closed on Saturday and Sunday.

Where can I...?

Register to vote?

- You can register to vote online (<https://olvr.sec.state.vt.us/>) or in person at the Town Clerk's Office: 230 Main St., Brattleboro, VT, Phone: (802) 251-8157
- You must register no later than 5 pm the Wednesday before an election.
- If you are registering to vote in Vermont for the first time by mail, you must include a photocopy of an acceptable form of ID.
- First time voters must take the Voter's Oath.
- Incarcerated felons can vote in Vermont.
- You may also register to vote if you are homeless.

Get my birth certificate?

- Online, paying by credit card (There is a processing fee of approximately \$1.00 per copy for this service).
- By Mail paying by check or money order.
- In person at the Town Clerk's Office: 230 Main St., Brattleboro, VT, Phone: (802) 251-8157
- Certified copies cost \$10; uncertified cost \$2.

Get information on my Social Security benefits?

- The closest SS office is 88 Merchants Row, Rutland, VT 05701
- Hours: Monday, Tuesday, Thursday, Friday: 9 am – 4 pm; Wednesday: 9 am – noon; Saturday and Sunday closed
- Phone: 866-690-1944 or TTY: 802-773-3202
- Call if you have questions or issues about your retirement Social Security benefits, or you need to schedule an appointment. The Vermont SSA handles several federal programs such as retirement, SSI, Medicare and disability



Services in Brattleboro: State Services

State Office Building
232 Main St.

Departments

Agency of Human Services	802-257-2820
Career Resource Center	802-254-4555
Department of Health	802-257-2880
Department of Labor	802-254-4555
Department for Children and Families <i>(Economic Services Division)</i>	802-257-2888
Department for Children and Families <i>(Family Services Division)</i>	802-257-2888



Services in Brattleboro: Community Support

Brattleboro Community Justice Center:

- Helps returning prisoners succeed in reentry. Some of the opportunities provided by the Justice Center are:
Reentry planning
Community support through Community Advisory Panel and Circles of Support and Accountability

To apply: Just call or drop by



Address: 230 Main St.
Suite 302, Bratt., VT
Phone: 802-251-8144
Website: <http://brattleborocjc.org/>

Crisis Care Center (of Health Care and Rehabilitation Services):

- Members of the Crisis Team meet people to provide crisis stabilization support in a safe and supportive environment. People seen in the Crisis Care Center have a much shorter wait time than in a hospital emergency room.
To apply: Call 1-800-622-4235 to arrange a meeting; Hours: Monday through Friday 9:00 am - 4:00 pm.



Address: 208 Linden St.
Brattleboro, VT
Phone: 1-800-622-4235
Website: <http://www.hcers.org/>

Mental Health Recovery Support Group (of National Alliance of Mental Illness, Vermont):

- NAMI Vermont offers free support groups for families and friends of individuals living with mental illness.
- The Brattleboro group meets the 1st Wednesday of every month, 6:30—8:00 pm at the First Congregational Church



Address: First Congregational Church
880 Western Ave.
Brattleboro, VT
Phone: NAMI Vermont
800-639-6480.

For questions, call NAMI Vermont at 800-639-6480.

Services in Brattleboro: Community Support



Address: Burlington, VT

Phone: 2-1-1
Website: vermont211.org

Vermont 2-1-1:

- Vermont 2-1-1 is a confidential community support hotline. The trained operators at 2-1-1 are able to work with you in a time of need or crisis to connect you to any community support network in Vermont.

To apply: From anywhere in VT just dial 2-1-1



Address: 28 Vernon St., Suite 317
Brattleboro, VT
Phone: 802-254-6851
Website: <http://www.vcil.org/>

Vermont Center for Independent Living:

- Works to promote the dignity, independence and civil rights of Vermonters with disabilities. Services:
Meals on Wheels
Peer Advocacy
Interpreter Referral Service
Wellness Workforce Coalition

To apply: Call or visit website for more information



Address: 18 Town Crier Dr. Brattleboro, VT
Phone: 802-254-2972
Website: www.vermontpartnership.org

Vermont Partnership for Fairness and Diversity:

- Works to improve social justice throughout the state of Vermont. They offer advocacy and referral services for people who are being discriminated against or harassed.

To apply: Call or stop by to set up an appointment

Services in Brattleboro: Transportation



Address: Montpelier, VT
Phone: 800-685-7433
Website: <http://www.connectingcommuters.org/>

Go! Vermont (formerly Vermont Rideshare):

- Go! Vermont is a program of the Vermont Agency of Transportation that offers free carpool matching and vanpool services, and statewide bus routes, as well as free Go! Vermont resources to help you promote more efficient travel options at work or at home.

To Apply: Call the Q&A hotline

The MOOver!:

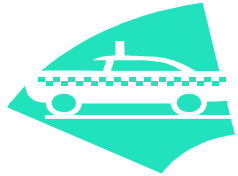
- Free community transit system based in Wilmington Vermont that provides access to towns in Southeast Vermont
- Local stop daily at the Brattleboro Transportation Center

To apply: Visit website for route maps: <http://www.moover.com/routes-timetables/all-routes>



Address: 45 Mill St.,
Wilmington, VT
Phone: 464-8487
Website: www.moover.com

Services in Brattleboro: Transportation



Address: 558 Putney Rd., Brattleboro, VT
Phone: 802-254-6446
Website:
brattleborotaxi.com

Brattleboro Taxi:

- The Brattleboro Taxi service is open seven days a week from 6 AM to Midnight.
- Visit website for rates: <http://brattleborotaxi.com/rates.html>



Address: Brattleboro Transportation Center
Phone: 802-460-7433
Website: <http://crtransit.org>

The Current:

- The Current is a non-profit public transportation agency that maintains bus routes between several towns in Southern VT.
 - The Current's Dial-A-Ride service works to accommodate people who need transportation outside of the normal bus route.
- To apply:** Phone or stop by for a route schedule; \$1 per ride (free transfers available at certain times and locations)



Address: District 2 Office, 870 US Route 5, Dummerston, VT
Phone: 802-828-2000
Website:
dmv.vermont.gov/locations/Dummerston

Department of Motor Vehicles:

- Services Provided:
 - Driver's Licenses
 - Learner's Permits
 - NonDriver ID's
- No cash payment. following types of payments (for the exact amount) are accepted: personal checks, money orders, travelers checks, Visa, MasterCard and Discover.

Services in Brattleboro: Community Support



Address: 130 Birge St. Brattleboro, VT
Phone: 802-254-5332
Website: <http://www.windhamchildcare.org>

Windham Child Care Association:

- A child care resource and referral agency that helps families locate and pay for the child care arrangement that meets their individual needs.

To apply: Office hours: Monday - Thursday 8:30 am - 4:30 pm; evenings and weekends by appointment; closed for lunch from 12 - 12:30 pm daily.



Address: P.O. Box 933 Brattleboro, VT
Phone: 802-257-7364
Website: womensfreedomcenter.net/
Email: advocates@womensfreedomcenter.net

Women's Freedom Center:

- A local organization working to end domestic and sexual violence serving both Windham and Southern Windsor Counties in Vermont. Offers support and advocacy to survivors of violence, as well as prevention and educational activities to help create a community in which violence is not tolerated

• **Free and confidential 24-hour hotline:**
802-254-6954



Address: 32 Walnut St. Brattleboro, VT
Phone: 802-257-0361
Website: <http://youthservicesinc.org/>
Email: info@youthservicesinc.org

Youth Services, Inc:

- Provides prevention, intervention and development programs for young people and families, including:
 - Job readiness
 - Support systems
 - Role models and mentors
 - Family mediation

To apply: Call or email for information.
Hours: Monday - Thursday, 9am - 4:30 pm

Services outside Brattleboro: Community Support



Address: 91 Buck Dr.
Westminster, VT

Phone: 802-254-2795
Website: <http://www.sevca.org/>

Southeastern Vermont Community

Action:

- Serves low income people in Southeastern Vermont through such services as:
 - FamilyServices/Crisis Intervention
 - Head Start
 - Home Repair
 - Economic Development

To apply: Call or email for more information: sevca@sevca.org

Services in Brattleboro: Job Search and Education

Vocational Rehabilitation:

- Provides services for folks with some form of disability that include:
 - Employment training help
 - Guidance and referral help
 - Job location help
 - Job related expenses help (clothing, tools, transportation and other)
 - Referral to Tapestry program for formerly incarcerated women
- To apply:** Drop by for a free intake



Address: 28 Vernon St. Suite 400
Brattleboro, VT
Phone: 802-251-2140
Website: vocrehab.vermont.gov



Address: 141 Main St.
Suite 7, Montpelier, VT

Phone: 888-686-VCSP
Website: <http://www.disabilityrightsvt.org/Programs/csp.html>

Vermont Communication Support Project (of Disability Rights

Vermont):

- Provides specialized communication accommodations for people with disabilities to assure equal access to the justice system and state services. Assists the person with a disability in communicating with the judge, court staff, attorney or state agency.

To apply: Call toll free 888-686-VCSP or email csp@disabilityrightsvt.org



Address: 7 Court St.
Montpelier, VT

Phone: 1-800-889-2047
Website: <http://www.vtlegalaid.org/>

Vermont Legal Aid:

- A non-profit that provides civil legal services for those living in poverty, with a disability, or over age 60. Also serves anyone who is discriminated against in housing decisions and all who face challenges related to health care insurance or services.

To apply: Call 1-800-889-2047 or fill out an online request at <https://www.vtlawhelp.org/vttriage/>

Services in Brattleboro: Job Search and Education



Address: 130 Birge St.
Brattleboro, VT
Phone: 802-254-3742
Website: <http://www.ees-vt.org>

Early Education Services:

- EES offers a variety of services for people with children. Some of these are:
 - Parent support groups
 - Parenting classes
 - Childcare and daycare assistance
 - Referral services
 - Health/Job/Education help

To apply: Call or stop in for an application for services



Address: 972 Putney Road, Suite 7
Brattleboro, VT
Phone: 802-254-3310
Website: www.necc-vt.com

New England Career Connection:

- Provides free services that include:
 - Resume consulting
 - Interview preparation
 - Job location help
 - Candidate/employer introductions

To apply: Call or email to make an appointment, fill out an online application, or stop by the office Monday through Friday, between 8:00am and 4:30pm



Address: 90 Birge St.
Suite 1, Brattleboro, VT
Phone: 802-257-9449
Website: vtadultlearning.org

Vermont Adult Learning:

- Services include:
 - Basic skills education
 - High school completion program
 - GED Prep and Testing
 - English Language Learning
 - Work Readiness Program
 - College Transition

To apply: Call or stop in for an application and intake

Services in Brattleboro: Food and Clothing

3SquaresVT:

- helps Vermonters stretch their food budgets and put three square meals a day on their tables. Getting 3SquaresVT benefits depends on your income, expenses, and how many people live in your household.
- **To Apply:** Call to talk to a benefits specialist and receive an application. An interview is also required.



Address: 232 Main St.
Brattleboro, VT

Phone: 1-800-479-6151
Website: www.vermontfoodhelp.com/

Experienced Goods:

- Experienced Goods is one of the thrift stores in Brattleboro. You will be able to find inexpensive clothing and household items here.

• **Hours:** Tuesday—Saturday, 10 am—5:30 pm; Closed Sunday and Monday



Address: 77 Flat St.
Brattleboro, VT
Phone: 802-257-0775

Groundworks Collaborative Food Shelf (Formerly the Brattleboro Drop-in Center):

- A non-profit day shelter offering a year-round emergency food shelf, job referrals and many other services free of charge to people in need.
- Serves roughly 1200 individuals (280 households) each month
- **To access:** Open Mondays, Wednesdays, and Fridays from 9am to 4pm, and Tuesdays from 1pm to 4pm



Address: 60 South Main St., PO box 175
Brattleboro, VT
Phone: 802-257-5415
Website: <https://groundworksvt.org/about/#foodworks>

Services in Brattleboro: Food and Clothing



Food Pantries through Churches:

- **St. Michael's Episcopal Church** has a food pantry that is open to the public, and can offer some clothing assistance. 16 Bradley Ave. Brattleboro, VT- Ph. 802-254-6048
- **Agape Christian Fellowship** has a food pantry that is open to the public on Thursday evenings from 6:30 - 8:00 pm. 30 Canal St. Brattleboro, VT- Ph. 802-257-4069
- **Community Bible Chapel** has a clothing and food shelf open Tues. 1:30-5. 107 Atwood St. Brattleboro, VT -Ph. 802=254-2910
- **Centre Congregational Church** has a food pantry that is open to the public. 193 Main St. Brattleboro, VT- Ph. 802-254-4730
- **First Baptist Church** has a food pantry that is open to the public. 190 Main St. Brattleboro, VT - Ph. 802-254-9566
- **West Brattleboro Baptist Church** has a food pantry that is open to the public. 979 Western Ave. Brattleboro, VT- Ph. 802-257-0187



Address: 232 Main St.
#3, Brattleboro, VT
Phone: (802) 257-2880

Website: <http://healthvermont.gov/wic/about.aspx>

Women, Infants, and Children:

- For income-eligible and nutritionally or medically at risk pregnant, postpartum or breastfeeding women, infants and children up to 5 years old. Services include:
 - Nutrition + Health Education
 - Healthy Foods
 - Breastfeeding Support
- **Hours:** Mon-Fri 7:45 a.m. - 4:30 p.m.

Services in Brattleboro: Housing

Stewart Property Management, Inc.:

- Manages properties owned/controlled by non-profit organizations in Vermont and other New England states.

To apply: Fill out applications online for each property.



Providing affordable housing throughout New Hampshire, Vermont, Maine and Massachusetts

Address: 50 Westgate Drive, Suite 101
Brattleboro, VT
Phone: 802-257-7616
Nancy Crawford

Website:
<http://stewartproperty.net/>

Windham & Windsor Housing Trust (Formerly Community Land Trust):

- The Housing Trust works with low income folk to find apartments and homes.

To apply: A counselor will work with you to inform you regarding how long you may need to wait for housing. All



Address: 68 Birge St.
Brattleboro, VT
Phone: 802-254-4604

Website:
<http://www.w-wht.org/>

Services in Brattleboro: Housing



Address: 224 Melrose St. Brattleboro, VT
Phone: 802-254-6071
Website: www.brattleborohousing.org/
Email: bhp@brattleborohousing.org

Brattleboro Housing Partnerships:

- The Housing Authority provides low income housing and home ownership counseling.

To apply: The Housing Authority has an application form to fill out. A counselor will work with you to inform you regarding the waiting list for housing.



Address: 60 S. Main St. Brattleboro, VT
Phone: 802-257-0066 x1109
Website: https://groundworksvt.org/

Groundworks Collaborative (Merger of Brattleboro Area Drop In Center and Morningside Shelter):

- Services include:
 - Groundworks Shelter
 - Foodworks food shelf
 - Referrals (including job referrals)
 - Intensive case management
- Visit <https://groundworksvt.org/if-you-need-help/> to be added to the waiting list.



Address: 116 Birge St., Unit 1, Brattleboro VT
Phone: 888-492-8218
Website: www.pathwaysvt.org/

Pathways to Housing:

- This program helps individuals and families acquire and keep adequate housing.
- Target group is women transitioning from incarceration, hard-to-house families with children, and youth ages 16 -21 transitioning from foster care.
- In addition to rental subsidy, participants receive case management services.
- **To apply:** Fill out application online

Services outside Brattleboro: Food and Clothing

Putney Community Center:

- Provides a food pantry. Serves Putney, Westminster, Dummerston Pantry hours: Tuesdays 6pm -7pm and Friday: 9am-10am



Address: 10 Christian Square Putney, VT - 05346

Phone: 802-387-2120

Immanuel Episcopal Church:

- Provides a food pantry. Serves Bellows Falls Pantry hours: Monday: 5pm -6pm..



Address: 20 Church St., Bellows Falls, VT

Phone: Not Available

Our Place Drop-in Center:

- Provides a food pantry. Serves Bellows Falls area. Documentation Required: Proof of Income Pantry hours: Monday, Tuesday, Thursday, Friday: 9am-11:30am and 12:30pm -4pm...



Address: 4 Island Street Bellows Falls, VT

Phone: 802-463-2217

Services in Brattleboro: Health Services



AIDS Project

Address: 15 Grove St.
Brattleboro, VT
Phone: 802-254-8263
Website: <http://www.aidsprojectsouthernvermont.org/>

AIDS Project of Southern Vermont:

- The VT Dept. of Health offers many health services for people coming back to Brattleboro. Some include:
 - Basic health services
 - Health services for your family
 - Developing a case plan if you have many health needs.

To apply: Drop in for an application



Address: 75 Linden St.
Brattleboro, VT
Phone: 802-257-7785
Website: <https://www.brattlebororetreat.org/>

Brattleboro Retreat:

- The Retreat helps individuals with mental illnesses, developmental disabilities, and substance use disorders. It provides a full range of diagnostic and treatment services for individuals of all ages and their families including:
 - Inpatient services
 - Outpatient services
 - Partial hospitalization
 - Residential programs

To apply: Phone or stop in for an intake



Address: 81 Belmont Ave.
Brattleboro, VT
Phone: 802-251-8484
Website: www.brattleboro-walkinclinic.com

Brattleboro Free Walk-In Clinic:

- The Brattleboro Walk-In Clinic provides free health and dental care for un-insured and underinsured people.

To apply: You can visit the clinic Tuesday from 5:00 to 6:30 pm. You can also phone ahead in order to make a non-emergency dental appointment.

Services in Brattleboro: Health Services

Health Care and Rehabilitation Services:

- Provides a variety of health services , including:
 - Emergency services
 - Developmental services
 - Residential services
 - Community Rehabilitation and Treatment Program
 - Children, Youth, and Families

To apply: Call or fill out online form



Address: 51 Fairview St.
Brattleboro, VT
Phone: 802-254-6028
Website: <http://www.hcrs.org>

Planned Parenthood:

- Provides free and low-cost health services including:
 - Birth control
 - HIV /STD testing and treatment
 - Healthcare for men and women
 - LGBT services
 - Pregnancy testing and services

To apply: Hours: Mon. & Thurs. 11am - 6:30pm; Tues. & Fri., 9am - 5pm; Closed Weds., Sat. and Sun.



Address: 402 Canal St.
Brattleboro, VT
Phone: 802-257-0534
Website: <https://www.plannedparenthood.org/>

Veterans Health Services:

- The Community-Based Outpatient Clinic serves the primary health care needs of eligible veterans in the greater Brattleboro, VT area. Most of the cost of services provided to Veterans enrolling in the plan will be paid by the Department of Veterans Affairs.

Hours: 8:00a.m. - 4:30p.m., Mon., Weds., Thurs., and Fri.; Late hours on Tues. 10:30 a.m. - 7:00 p.m



Address: 71 GSP Dr.,
Brattleboro, VT
Phone: 802-251-2200
Veterans Crisis Line: 1-800-273-8255 (Press 1)